

All Covered

IT SERVICES FROM KONICA MINOLTA / FINANCE



Technology, Security and Compliance Solutions Overview

IT Security, Compliance and Administration

Cloud Services

Professional Services



KONICA MINOLTA



Trusted Market Leader for Financial Institutions

Risk Mitigation, Quality Service and Peace-of-Mind

Konica Minolta's All Covered Financial Services team provides first class customer service to financial institutions with a complete suite of services engineered to mitigate security and compliance risk, reduce IT expenditures and improve operating efficiencies. Our hosted, managed and cloud-based services are designed to provide affordable and proactive support while meeting the regulatory requirements governing your institution.



A Team with Unparalleled Technical and Regulatory Compliance Experience

As an award-winning worldwide leader for over 100 years, Konica Minolta is achieving similar prestige with its All Covered Financial Services Division locally and throughout the United States. Since 1997, All Covered has been successfully assisting clients with numerous FFIEC exams, state regulations and 3rd party audits annually. Our support professionals hold ISACA CISA, CISM and CGEIT certifications and we provide FFIEC compliant vendor due diligence. In addition, our technical experts hold certifications with key technology providers such as Microsoft, Cisco, Symantec, VMWare, Fortinet and more.

“First Federal of Bucks County is pleased to have All Covered as our partner for IT security, audit and compliance services. They understand our bank’s requirements and help us stay abreast of regulatory issues. Our annual risk assessments are well defined, managed and executed.”

Senior VP of Deposit Operations and Technology, First Federal of Bucks County

Key Advantages of Working with All Covered

Our services are designed to align IT strategy to match your business objectives. We accomplish this by simplifying IT management, helping you meet compliance requirements, reducing IT costs and streamlining systems management.

- Access to Certified Technical and Compliance Experts
- Access to Certified Vendor Partnerships
- Multiple Services Locations
- Procurement Power of a Fortune 500 Company
- Improve Employee Productivity
- Reduce Operating Costs
- Control IT Expenses
- Reduce Downtime

With an issue as complex as regulatory compliance and information security, financial institutions cannot afford to take half measures. IT security issues represent a continuous threat to the integrity of an institution’s data, while the amount of information examiners demand regarding our procedures and safeguards continues to grow. As institutions compete more aggressively for business, IT solutions that offer the greatest value with the least effort are critical to your bottom line viability.

Holistic Approach to Technology Services and Compliance



IT Security

Best-of-breed tools and IT resources. We manage, monitor, secure and report on your infrastructure elements so you get maximum uptime and reduce IT operating costs.

- Security Information & Event Management
- Log Management
- Active Directory Group Security Policy
- Patch Management
- Endpoint Protection
- Critical Vulnerability Remediation
- Data Backup Management



IT Compliance

Utilize your IT resources effectively. Let All Covered provide the deliverables to meet the compliance and reporting needs of various examiners and auditors. We will ensure your bi-annual audits are smooth and uneventful.

- IT Security Program (Policies, Procedures, Reports)
- Audit Book and Audit Support
- Regulatory Reporting
- IT Steering Committee Participation & Guidance



IT Administration

We can support your current IT team or become your IT team. All Covered offers 24x7 remote support and can supplement your internal IT resources or provide end-user support and strategic IT services.

- Windows Server Management
- Virtualized Infrastructure Management
- Workstation Management
- Remote Support Center
- Application Support



Professional Services

Not just IT Solutions. Business Solutions. Whether you need to improve end-user efficiency, introduce new applications or mitigate risks, we can implement customized solutions to address your technology needs.

- GLBA-IT Risk Assessments
- Business Continuity & Disaster Recovery
- Data Classification Implementation
- Core Processing Migrations
- Email Migrations
- Office Relocations, Openings and Moves
- Virtualization and Storage
- Cloud Readiness and Migrations



Cloud Services

With Cloud Services you can enjoy the work from anywhere, no hardware-required convenience of our many cloud offerings via hardened data centers across the nation. Let us help you learn about the cloud...ask us for a cloud assessment.

- Backup for Servers/Workstations
- Business Continuity
- Server Colocation
- Cloud Servers
- Email, CRM & SharePoint

“After experiencing considerable IT staffing turnover we reached out to All Covered to assist us with our IT, security and compliance needs. Their services, remote and on-site engineers supplement my internal team and help us address our challenges. They are trusted advisors and help us navigate the ever changing regulatory requirements.”

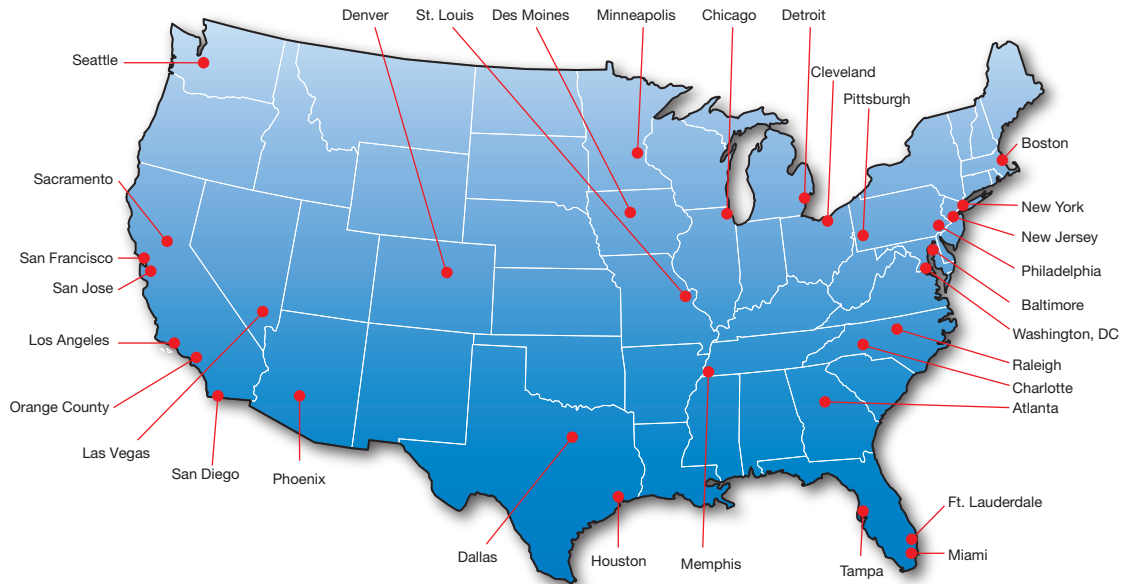
Senior Vice President, IT, Cape Bank

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“All Covered has been instrumental in keeping Proponent Federal Credit Union ahead of the federal IT compliance requirements. Their unique relationship and experience with auditors and regulators is a tremendous differentiator for them. They are our strategic partner for IT security and compliance – every credit union needs them.”

IT Manager, Proponent Federal Credit Union

“The team at All Covered is professional and knowledgeable. They possess technical expertise, but more importantly, they understand IT compliance and auditing inside and out. Their managed services, automated reports and IT audit support are key in preparing for and passing our annual audits with ease.”

VP IT, Security and Facilities / Bank Security Officer
New Windsor State Bank

INDUSTRY RECOGNITION:

